

F-2016-00181- Information Technology Systems

5 August 2016

Summary of request

You have requested information regarding the HFEA's ICT expenditure, please find attached the template you provided containing the requested information.

HFEA response

You have asked a series of questions regarding the HFEA's IT requirements, please find the responses in red below. Also as requested attached is the HFEA's IT Strategy and the IT department organisational chart. As you will see the names have been removed as it is the policy of the HFEA not to disclose the names of HFEA employees below director level.

General

- Number of Sites **one**
- Number of Employees **Sixty five**
- Number of IT Staff **Ten**
- Annual IT Budget **You can access the HFEA's annual report online which contains the details of the HFEA accounts. <http://www.hfea.gov.uk/annual-report.html>**

Desktop

- Number of Desktops? **Sixty Five**
- Do you use VDI? **No**
- If so what platform do you use? **Windows 10 Enterprise**
- Desktop Refresh date? **Post warranty**
- Date support contract ends? **No support contract in place**
- VDI refresh date (if relevant)? **Not applicable**

Datacentre

- Number of Windows Servers? **Fifty six**
- Number of UNIX/Linux Servers? **Two**

- Server platform? Windows 2008/2012
- Virtualisation platform? VSphere 5.1.0
- What operating system do you use? Windows 2008/2012
- Virtualisation refresh dates? Not planned
- Percentage Virtualised? 98 %
- Server Refresh Date? Not planned
- Value of contract? No contract
- Location of datacentre(s) In house

- Volume of Data in TBs Three
- Storage Vendor? EMC
- Storage Virtualisation? VMWare
- Storage Refresh Date? Not Planned
- Date Storage support contract ends? No contract
- Value of contract? NA

- Tape vendor? HP
- Disk backup? Recall
- What backup software do you use? Symantec Backup Exec
- Backup refresh date Not planned
- Date backup support contract ends in House
- Value of support contract NA
- Disaster Recovery contract renewal date? NA

- Network vendor? None

- Network speed? 1000BASE-X
- Storage network? 1000BASE-X
- Network refresh date Not Planned
- Value of contract No contract
- Do you use WAN optimisation? No
- If so what product do you use? NA
- Network virtualisation? None

Applications

- Database vendors? Microsoft
- Email provider? Microsoft Office 365
- CRM Provider? None
- ERP Platform? None
- Database Archival? Microsoft
- Email Archival? Microsoft Office 365
- File Archival? Microsoft Office 365

Cloud

- Are you using or are interested in AWS/Google or Azure for cloud services? We are using Azure
- Do you use any Cloud File Storage? If so, what? Microsoft Azure
- What automation tools do you use? None
- Do you outsource? No
- Outsource contract renewal date? Not applicable